

Date: 30th September 2011



To All Residents

CURNOCK STREET

### **Loss of heating and hot water service**

We are sorry to inform you that due to a problem with the boiler house which serves your property, the (heating and hot water) system will, unfortunately, be out of service whilst we investigate the nature of the fault.

We are working to resolve the problem for you as quickly as possible, if we need to extend this period of time due to our findings we will advise you accordingly with details of the fault and revised timescales. Apollo is working with Camden and our specialist team to resolve this issue for you promptly

Once again we apologise for the inconvenience that this may cause.

Should you have any further queries regarding this essential repair please following normal procedures and contact the Camden Repairs Contact Centre between 8am and 6pm Monday to Friday on 020 7974 1212.

Thank you for your co-operation.

Kindest Regards

David Brown  
(Senior Contracts Manager)

**Investing in Camden's homes**

