

Housing service in St Pancras and Somers Town

The way your housing services are managed is changing...

On Monday 9 March 2009 we introduced new ward teams to manage your local housing services. The teams reflect new housing management areas which match Camden's ward boundaries – making it easier for us to work with other services and partners who operate within the wards.

We're expecting the changes to deliver savings and improvements including increased tenant participation and better signposting to other services you need.

Based in your district housing office (DHO) a ward housing manager and estate services manager will take on the roles and responsibilities of the old patch and tenancy services managers.

Your ward housing manager is Vicky Morris.

Vicky will manage a team of estate officers who are responsible for the day-to-day running of your tenancy and leasehold services including neighbour nuisance and enforcement of tenancy conditions.

Your estate services manager is Lucy Gbadebo.

Lucy will be responsible for the caretaking service and issues such as sustainability for estates and street properties.

Getting in touch

Your ward teams are based in your DHO, so contacting us remains the same:

Camden Town District Housing Office
Crowndale Centre,
218 Eversholt Street
NW1 1BD

Telephone: 020 7974 4422
Minicom: 020 7974 6866

Opening hours: Mon-Fri 09.00-17.00

Website: Camden.gov.uk/housing

Email:

Camdentowncustomerservices@camden.gov.uk

Remember, no matter where you live, you can visit any of our DHOs for help and advice.

Repairs

Reporting repairs also remains the same:

Telephone: 020 7974 1212 (8am-6pm)

Minicom: 020 7974 6866

Online: Camden.gov.uk/housingrepairs

Out of hours emergency repairs: 020 7974 4444