

Date: 28th February 2012



To All Residents

Curnock Street

### **Hot water Issues**

We are aware of the ongoing concerns and issues with the hot water service.

LBC in conjunction with their partners Apollo, and specialist consultants have both researched the cause of these issues, and sought a long term and permanent solution.

Having completed a comprehensive investigation, LBC and Apollo have identified a solution that will rectify this unfortunate and ongoing problem.

- 1) Designs for the new system have been approved
- 2) The contractor carrying out the work has also been approved
- 3) The requisite materials have been ordered

Subject to material delivery we estimate that work will commence within 14 days of this letter

The works will not cause any further disruption to your current hot water service and duration of works will be no more than four weeks from commencement.

LBC and Apollo would like to take this opportunity to thank all residents for their fortitude and patience during this difficult period

Thank you for your co-operation.

Kindest Regards